

**43 AMOG - PHASE 2A SERVICES**  
**Beginning 18 May 2020 - UFN**

Function	Status	Phone Numbers	Remarks
<b>EDUCATION</b>			
AIRMAN LEADERSHIP SCHOOL (ALS)	Service Available w/Physical Distancing Practices	910-394-2589	Class resumed 27 May - in residence with masks for group work. Class size is 8 to ensure physical distancing
EDUCATION CENTER	Service Available w/Physical Distancing Practices	910-394-4692 910-394-1139/1140	Education Staff will alternate days in office to conduct Initial/Follow-Up Briefings, Tuition Assistance, CCAF and GI Bill questions, by phone
ENLISTED PROFESSIONAL MILITARY EDUCATION (EMPE) TESTING	Service Available w/Physical Distancing Practices	910-394-1129/1130	Physical Function; Computer and testing updates will be in place by 11 May 2020. Testing will be accomplished Monday, Tuesday, and Wednesday with start time at 0900. Three testers per day.
FIRST TERM AIRMEN COURSE (FTAC)	Service Available w/Physical Distancing Practices	910-394-1210	Planning to start 8 June - intent is in residence
WEIGHTED AIRMAN PROMOTION SYSTEM (WAPS) TESTING	Service Available w/Physical Distancing Practices	910-394-1129/1130	Physical Function; Wednesday 20 May 2020, start date for testing (E6/E5 TSgt and SSgt Test cycle extended).
<b>COMM / FINANCE / MPF</b>			
CAREER ASSISTANCE ADVISOR	Service Available w/Physical Distancing Practices	910-263-4537 910-394-1210	Open for telework and physically distanced counseling beginning 19 May.
COMM FOCAL POINT (CFP)	Fully Open	910-394-3400	No change in service
FINANCE INPROCESSING	Service Available w/Physical Distancing Practices	910-394-1412	Virtual: Members can file their travel vouchers via E-Finance. E-Finance can be accessed through the AF Portal. Members may call for assistance.
FINANCE OUTPROCESSING / PCS	Service Available w/Physical Distancing Practices	910-394-1412	Virtual: Virtually outprocess with CPTS by emailing orders 30 days prior to PDD. Any advance in pay can also be accomplished virtually
FINANCE SEPARATIONS / RETIREMENTS	Service Available w/Physical Distancing Practices	910-394-1412	Virtual: Members will be able to access the Separations Packet off the FSO SharePoint and submit required paperwork electronically.
FINANCE GENERAL CUSTOMER SERVICE	Service Available w/Physical Distancing Practices	910-394-1423	Counter will remain closed. Virtual appointments can be made by contacting the customer service phone or org email. Special circumstances may dictate in-person appointments with proper physical distancing measures in place.
MPS ID CARD (CUSTOMER SERVICE)	Service Available w/Physical Distancing Practices	910-394-1934	Physical Function; The ID card area is presently open on M/W/F from 0730-1130
MPS INPROCESSING (CUSTOMER SERVICE)	Service Available w/Physical Distancing Practices	910-394-1934	Virtual Function; All inbound members are to report to their respective squadron's CSS to in process
MPS PASSPORTS & VISAs	Service Available w/Physical Distancing Practices	910-394-0224	Physical Function; The passport agent has to verify physical identity of members, and there families receiving passports
MPS PCS OUTPROCESSING (CAREER DEVELOPMENT)	Service Available w/Physical Distancing Practices	910-394-4968/0956	Physical Function; Final-out processing will consist of the member coming in to the MPS, endorsing their PCS orders and AF Form 330 and obtaining their mandatory documents in an envelope
MPS REENLISTMENT (CAREER DEVELOPMENT)	Service Available w/Physical Distancing Practices	910-394-8013/7924	Virtual Function - This has been coordinated via email.
MPS RETIREMENTS/SEPARATIONS OUTPROCESSING (CAREER DEVELOPMENT)	Service Available w/Physical Distancing Practices	910-394-1934	Virtual Function; Every Monday the Career Development section will review all out-processing actions for members leaving that week
<b>LEGAL</b>			
ADC	Service Available w/Physical Distancing Practices	COMM: (910) 394 - 4423 DSN 424 - 4423 EMERGENCY CELL: (910) 273 - 4528 Pope ADC Org Box: AFLDA.Pope.ADC@us.af.mil	Telework, meeting by appt only
LEGAL	Service Available w/Physical Distancing Practices	Our Hours of operation will be: Monday-Thursday: 0900-1200 and 1300-1530 Friday: 0900-1200  Appointments can be requested by using one of the following methods: 1) E-mail 43amog.ja.legalassistance@us.af.mil 2) https://www.pope.af.mil/Units/Legal-appointment/	Closed to walk in clients / remote legal assistance available  Attorney consult is by appointment only  If you will be needing any type of <b>Power of Attorney</b> , please follow these steps: 1) Go to: <a href="https://aflegalassistance.law.af.mil/">https://aflegalassistance.law.af.mil/</a> 2) Click on Legal Worksheets 3) Create what documents you need and once finished it will give you a ticket number 4) E-mail the legal office your ticket number (ticket numbers are case sensitive)  Beginning 19 May, we will schedule <b>Will executions</b> (pre-drafted remotely) for all clients Tuesdays 0900-1100  <b>Notarize</b> pre-drafted documents Tuesdays and Thursdays 0900-1400.
<b>MEDICAL</b>			
COVID Screening	Fully Open		Performed only at WAMC UICF M-F 0700-1300
COVID RESPONSE LINE	Fully Open	See Remarks ---->	Call Tricare Nurse Line @ 1-800-TRICARE, Opt 1 or Ft Bragg Public Health @ 910-916-3544, Opt 1
BYARS CLINIC	Service Available w/Physical Distancing Practices	910-570-3181	No routine appts, priority to readiness, screening, telemedicine
DENTAL EXAMS	Function Closed	910-570-3003	Pending guidance, due to high risk of exposure from aerosolized procedures.
DENTAL TREATMENT	Service Available w/Physical Distancing Practices	910-570-3003	Continue symptomatic Class 3, and dental emergencies on call. Deployment within 90 days.
FLIGHT & OP MED (ACUTE APPOINTMENTS)	Service Available w/Physical Distancing Practices	910-570-3181	Limited Face to Face Acute Appointments: as needed after backlog of PHAs complete.
FLIGHT & OP MED (PHAs)	Service Available w/Physical Distancing Practices	910-570-3181	Limited Face to Face Fly PHAs
MENTAL HEALTH (MH)	Service Available w/Physical Distancing Practices	910-907-6825	WHSC phased re-opening plan 18 May-1 Jun.
PHARMACY	Service Available w/Physical Distancing Practices	910-907-7427	Patients can call (910) 907-7427 to arrange pickup. Annex is open daily for refills.
<b>BLDG 309: 43 AMOG HQ</b>			
BUSINESS OFFICE	Service Available w/Physical Distancing Practices	910-394-1086	Normal hours in effect for Mon-Fri
INSPECTOR GENERAL (COMPLAINTS)	Service Available w/Physical Distancing Practices	910-394-4300	On call; Complaint-qualified personnel will be in office three days a week, Resolution activities predominantly conducted via virtual means, In-person meetings conducted on case-by-case basis
INSPECTOR GENERAL (INSPECTIONS & CUSTOMER SERVICE)	Service Available w/Physical Distancing Practices	910-394-1532	Normal hours in effect; work week split to reduce footprint.
PROTOCOL	Service Available w/Physical Distancing Practices	910-644-5361	Telework, meeting by appt only
PLANS & PROGRAMS (XP)	Service Available w/Physical Distancing Practices	910-394-8785	Normal hours in effect for Mon-Thurs; Friday by appointment only
PUBLIC AFFAIRS	Service Available w/Physical Distancing Practices	910-394-2357	Normal hours in effect; work week split to reduce footprint.
<b>BLDG 430: A&amp;FRC + OTHER GROUP STAFF AGENCIES</b>			
AIRMAN & FAMILY READINESS CENTER (A&FRC)	Service Available w/Physical Distancing Practices	910-394-1443	Telework / Assistance by Appointment Only
CHAPLAIN	Service Available w/Physical Distancing Practices	910-689-4917	Telework, meeting by appt only Services cancelled on Ft Bragg, RST on-call
COMMUNITY SUPPORT COORDINATOR (CSC)	Service Available w/Physical Distancing Practices	910-394-3175	Primarily Telework (meeting by appt only) alternate workdays to reduce footprint 910-742-8586 (cell number)
DRUG DEMAND REDUCTION (DDR)	Service Available w/Physical Distancing Practices	910-394-1182	Alternate work days Reduced Testing
EQUAL OPPORTUNITY (EO)	Service Available w/Physical Distancing Practices	910-261-0815	Telework, meeting by appt only
SAFETY - FLIGHT	Service Available w/Physical Distancing Practices	910-394-8380	Office will go to 2 shifts and maintain telework capability --- Coverage during periods of flying: 0600-1500 1530-0030 (or end of flying, whichever occurs first)
SAFETY - GROUND	Service Available w/Physical Distancing Practices	910-394-8380	Office will go to 2 shifts and maintain telework capability --- Coverage during normal duty hours
SEXUAL ASSAULT RESPONSE COORDINATOR (SARC)	Service Available w/Physical Distancing Practices	910-394-7272	Primarily Telework (meeting by appt only) alternate workdays to reduce footprint. 910-394-4551 (Office number)
SEXUAL ASSAULT PREVENTION AND RESPONSE (SAPR)	Service Available w/Physical Distancing Practices	910-394-0207	Virtual team building opportunities available via Teambuilding.com, or small group events can be held such as kayaking, golf, skeet shooting, and archery
UNITE EVENTS	Service Available w/Physical Distancing Practices	910-394-0207	
VIOLENCE PREVENTION INTEGRATOR (VPI)	Service Available w/Physical Distancing Practices	910-394-9000	Telework, meeting by appt only
<b>READINESS</b>			
AMMO	Service Available w/Physical Distancing Practices	910-670-2885	Normal hours in effect; work week split to reduce footprint
CHEMICAL/BIOLOGICAL/RADIOLOGICAL/NUCLEAR (CBRN) TRAINING	Service Available w/Physical Distancing Practices	910-394-1143	Still holding classes. Alternate 910-703-5180
INSTALLATION DEPLOYMENT READINESS CENTER (IDRC)	Service Available w/Physical Distancing Practices	910-695-5683	Normal hours in effect; work week split to reduce footprint.
INDIVIDUAL EQUIPMENT (IPE)	Service Available w/Physical Distancing Practices	910-670-2885	Normal hours in effect; work week split to reduce footprint.
INSTALLATION PERSONNEL READINESS (IPR)	Service Available w/Physical Distancing Practices	910-695-5683	Support Team on call 24/7, as required. (Contact IDO first)
<b>MISC</b>			
CIVILIAN PERSONNEL	Service Available w/Physical Distancing Practices	910-394-4054	Teleworking, available 0730-1630 via phone, email and Microsoft teams for anything CPO related
DORM MANAGEMENT / UNACCOMPANIED HOUSING	Service Available w/Physical Distancing Practices	910-394-4030	Normal hours in effect; work week split to reduce footprint.
HOST AVIATION RESOURCE MANAGEMENT (HARM)	Service Available w/Physical Distancing Practices	910-394-9028	Walk-ins Mon/Wed/Fri
HONOR GUARD	Function Closed	910-263-4537 910-494-1934	Closed
NEWCOMER'S BRIEFING / RIGHT START	Service Available w/Physical Distancing Practices	910-394-1443 910-394-1210	Will resume on 17 June virtual interface TBD